

AUGUST 24, 2012

SAFETY RECALL NOTICE
SIGNODE AND ACME MANUAL TENSIONERS
(Handle Yoke)

REASON FOR THIS RECALL: In April of 2011, Signode and Acme Packaging produced a Manual Tensioner with an incorrectly manufactured Handle Yoke. We recently received reports that two of these Handle Yokes broke during the tensioning process.

POTENTIAL SAFETY HAZARD: The Manual Tensioner's Handle Yoke may break during the tensioning process. If the yoke breaks while the tool is applying final tension, the curved handle will separate from the tool as shown in **Figure 1**. If this occurs, the operator could lose his balance and fall to the ground, strike himself with the handle, or otherwise suffer serious or fatal injury.

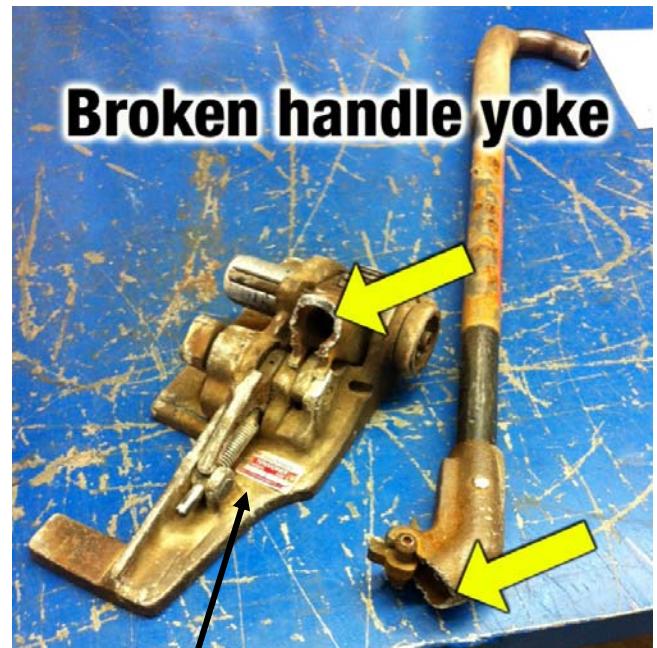
INCIDENTS/INJURIES: Signode has received two (2) customer complaints reporting incidents where the Handle Yoke broke during the final tensioning process. No injuries have been reported.

PRODUCTS AFFECTED: Handle Yokes affected by the *Safety Recall Notice* were manufactured by the following companies: Signode, Acme Packaging, Signode Canada and Fleetwood. The products' designations are as follows:

- 4A1-114 – Signode
- DTW-208 - Acme
- 4A1-2 - Signode
- DTW-210 - Acme

Only these Manual Tensioners with Handle Yokes that have an “AP” designation stamped on the yoke are affected by this recall. The “AP” designation can be found on the face of the Handle Yoke as shown in **Figure 2**. This *Safety Recall Notice* only applies to Manual Tensioners whose Handle Yokes are stamped with the “AP” designation.

Handle Yokes with an “M” designation stamped on the Handle Yoke (**Figure 2**) are not affected by this recall. We are not aware of any issues concerning Handle Yokes with the “M” designation.



Product Designation

Figure 1



Figure 2

SAFETY RECALL NOTICE

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Signode And Acme Manual Tensioners (Handle Yoke)

Current Date

ACTION REQUIRED: Customers must immediately stop using the Manual Tensioners subject to this Notice. Signode has voluntarily discontinued the manufacture of these Manual Tensioners with Handle Yokes that are stamped with the “**AP**” designation.

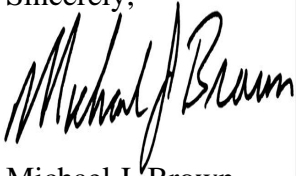
REPLACEMENT HANDLES: Send all of your Manual Tensioners with the “**AP**” designation stamped onto the Handle Yoke to the address below. The Handle Yoke will be replaced with a new Handle Yoke at no charge. Once we receive the Manual Tensioner(s), there will be a one day turnaround, and you should have your Manual Tensioner(s) back the next day.

**Signode Engineered Products
3620 West Lake Avenue
Glenview, IL 60026
Attention: Tim Dunlavy**

**Signode Canada
241 Gough Road
Markham, Ontario L3R5B3 CA
Attention: Brian Checkley**

Any additional questions regarding this recall should be directed to Tim Dunlavy at (847) 657-5254 or tdunlavy@itw-sep.com or Brian Checkley at 905-479-9754 or b.checkley@signode.ca. Signode and Acme Packaging regret any inconvenience resulting from this *Safety Recall Notice*. Thank you for your prompt attention to this matter, and for your continued support.

Sincerely,



Michael J. Brown
Product Safety Engineer
Signode / Acme Packaging