



***A dedication to
customer satisfaction***

Signode Service is dedicated to keeping our customers happy. From surveying the field to implementing new initiatives to address customer needs, we are committed to finding ways to exceed customer expectations.

MOD-GPX Machine Repair Program

*A Reputation
for Superior
Service*

SIGNODE INDUSTRIAL GROUP

Signode Service Business

Toll Free: 800-527-1499

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www.signodeparts.com

MOD-GPX Machine Repair Program

Minimize downtime and repair costs

Signode's MOD-GPX Machine Repair Program is a quick, convenient way to reduce costs and minimize machine downtime. With the MOD-GPX repair program, if your MOD-GPX machine ever needs repair, just give us a call. Our GPX phone specialist can help you determine the repairs necessary. They will also let you know if it can be handled in your plant by one of our 80 nationwide Service Technicians or whether it should be sent to our Repair Center in Glenview, Illinois.

MOD-GPX modules

- 1 Control
- 2 Power
- 3 Sealer
- 4 Tensioner
- 5 In-feed



Spare modules are available to help you minimize downtime. Contact your Signode Sales or Customer Service Representative for additional information on the availability and pricing of spare GPX modules.

Save With Maintenance Agreements

Contact your local Signode service representative at 1-800-527-1499 to learn about the benefits of a Service Maintenance Agreement.

Service Maintenance Agreements include regularly scheduled visits from a trained Signode technician. Our technician performs a complete inspection and annual overhaul of your machine and makes any necessary adjustments or repairs.

- Maximizes equipment performance and longevity
- Minimizes unscheduled maintenance interruptions
- Ensures a fixed cost for maintenance and repair



How to get a GPX module repaired

1. Call 800-527-1499 (Authorized distributors call 800-228-4744).
2. Our GPX phone specialist will help you determine the repairs necessary and which method would be best for your situation – repaired on-site or at our Repair Center.
3. If a Repair Center repair is required, we will email or fax a GPX Module Repair Form (also available on our website at signodeparts.com). Complete this form and return it with the module needing repair in a safe and secure container.
4. If requested on the GPX Module Repair Form, upon receipt of your GPX module, we will contact you with an estimate of repairs for your approval.

On-site repairs can often be handled within 1-2 days by your local Signode Service Technician. Turnaround time for modules that need to be sent to our Repair Center is generally 2-3 days. All repaired modules include a 30-day warranty on parts and repairs.



Overnight shipment available



30-day warranty on all modules